



## Guide 12

# Good to know

Pricing, requirements, and getting help.

A few practical answers: what is free, what you need to run Rejoin, and where to turn if something is not working.

For everyone using or recommending Rejoin.

# 1. What is free, and what is Rejoin+

The core of Rejoin is free, forever: typing and speaking, your sayings and routines, Personal Voice, and the care log. Rejoin+ adds the AI extras, live reply suggestions, sentence drafting, care summaries, and a cloned voice, with a free trial before any charge.

## Free, forever

- Typing & speaking
- Your sayings & routines
- Personal Voice
- Care log & check-ins

## Rejoin+

- Live AI reply suggestions
- Sentence drafting
- AI care summaries
- Cloned voice

# 2. What you need

Rejoin runs on iPhone and iPad with iOS 17 or later. A Personal Voice is recorded on a supported Apple device, and the enhanced face-tracking controls need a Face ID device. Everything works offline once it is set up.

# 3. If something is not working

Most issues are quick to solve. If listening does not respond, check the microphone permission in the iPhone Settings. If a voice does not appear, make sure it finished recording in Settings, then reopen Voice and speech. If sign-in fails, check the connection and try again.

# 4. Getting help

For anything else, write to [support@rejoinvoice.com](mailto:support@rejoinvoice.com) or visit [rejoinvoice.com](https://rejoinvoice.com). A real person will help.